KELSIUS

Pharmacy

Wireless Temperature Monitoring and Digital Task Management

PRIMARY AUTHORITY

Worcestershire
Regulatory Services

Supporting and protecting you

Company Story

Kelsius are one of Europe's leading manufacturers and providers of Wireless Temperature Monitoring systems and Digital HACCP systems and we take pride in working with Worcestershire Regulatory Services in a Primary Authority Partnership.

Founded in 2003, Kelsius is a technology company that has a strong market presence in the UK and Ireland and exports their products and services to 47 countries across the globe.

Our customers range from pharmaceutical manufacturers, hospital pharmacies, laboratories and blood science departments, life science facilities and vaccination centres.

We are committed to continuous innovation and our systems utilise the latest technologies to provide peace of mind and easy-to-use systems to our customers.

Our customer support team offer unrivalled levels of service and can offer 365/24/7 support when required to global customers.

Our Mission:

To make the world safer for consumers of food and medicine.

ISO9001:2015 Accredited

ISO14001:2015 Accredited

ISO 27001 compliance through our partners AWS

Kelsius system complies with FDA 21 CFR Part 11 regulations

Sustainability

Our Commitment

We are committed to improving global sustainability by focusing on four principles.

Remove
Paper

Reduce
Waste

Protect
Stock

Save
Energy

EcoVadis – Sustainability Silver Medal Certificate

Kelsius has been rated amongst the top 25% of global companies assessed by EcoVadis. The rating was achieved based on EcoVadis' evidence-based assessment of Kelsius in relation to its sustainability impacts.

Our Solutions

Reduce Waste

Every year, billions of tonnes of waste directly contribute to generating high levels of greenhouse gas emission. The vast majority of this waste is due to lack of cold chain traceability or incorrect storage temperatures. Reliable temperature monitoring ensures storage units and products are consistently kept at optimal temperatures, removing the risk of stock being spoiled. This prevents large amounts of unnecessary waste.

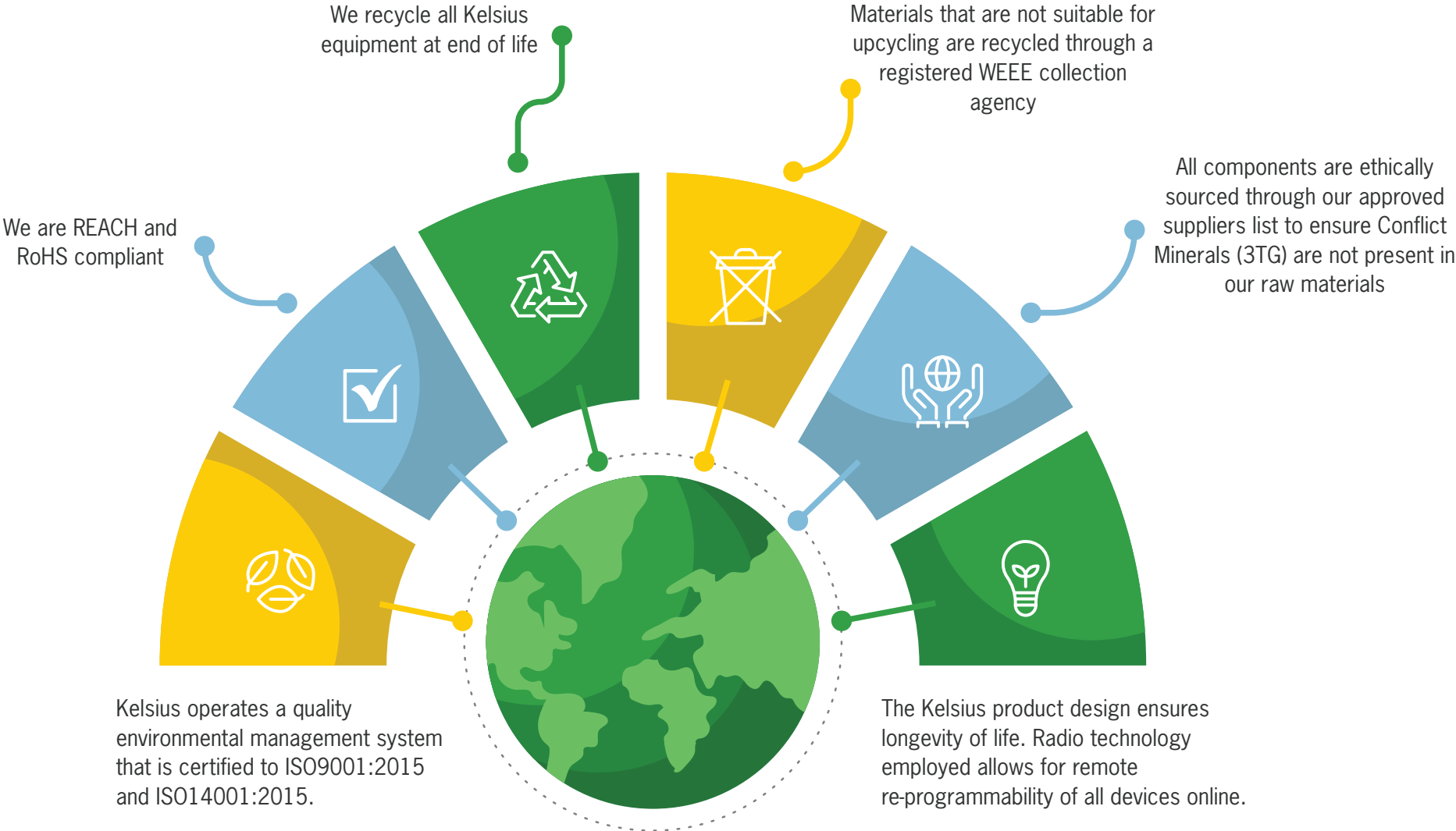### Reduce Paper Usage, Paper Waste and Paper Storage

 The average small-medium business must have on average 10,000 sheets of paper available annually to conduct manual temperature monitoring, with each sheet taking 6-9 years to decompose. Our systems remove the need for manual paper records therefore significantly reducing a company's paper and ink cartridge waste.
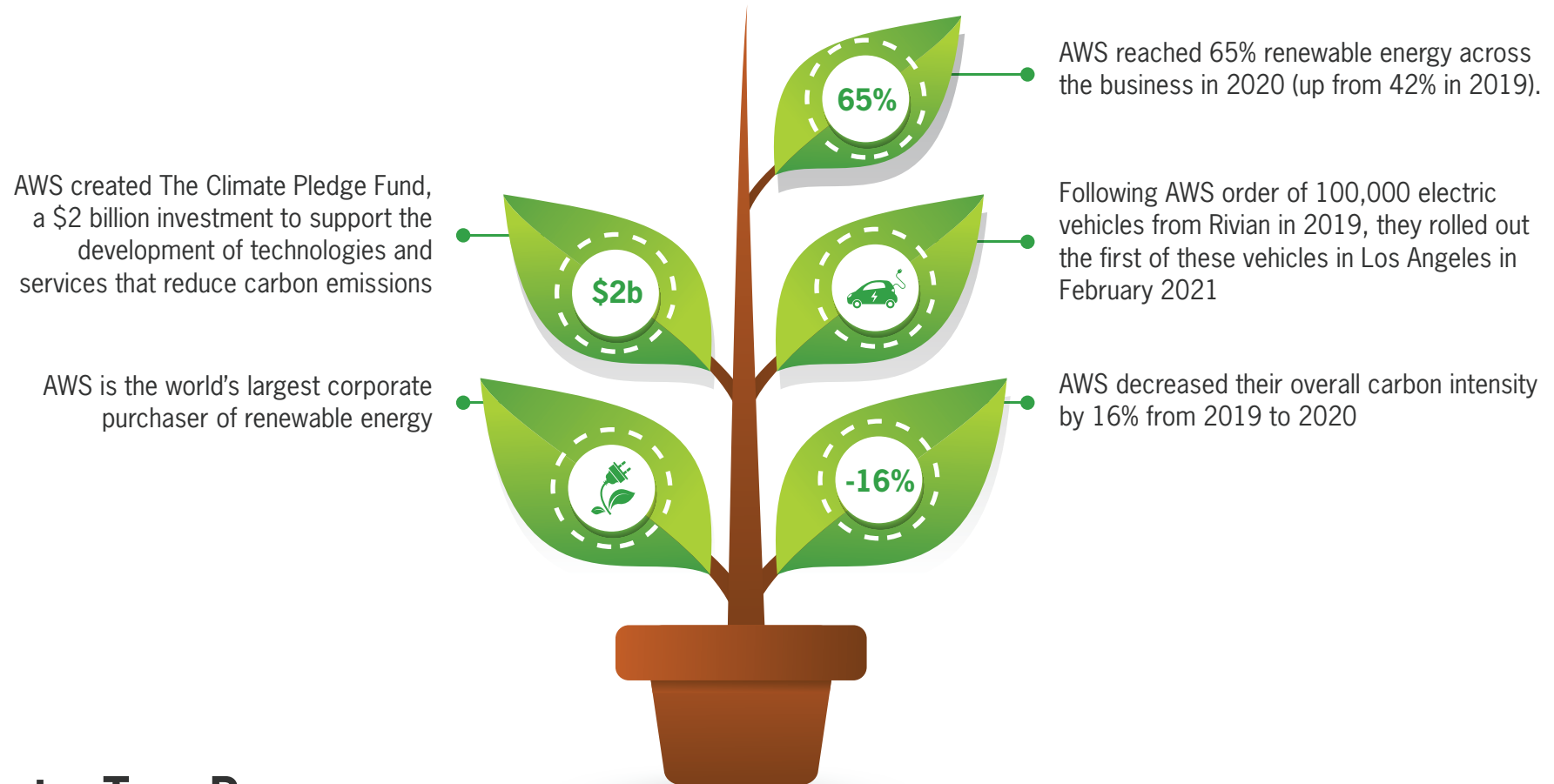
Save Energy

As well as using water, chemicals, plants and other resources in production processes, products that end up as waste each year also use significant amounts of energy. By reducing the amount of waste, the Kelsius system ensures that this energy does not go to waste. The temperature monitoring system also allows for constant monitoring of systems, allowing you to ensure that temperatures are set at optimum levels and that your units are operating at the most efficient energy levels.

Our Contribution

Our contribution and responsibility is to reduce emissions and environmental impact across our operations.

We recycle all Kelsius equipment at end of life

Materials that are not suitable for upcycling are recycled through a registered WEEE collection agency

We are REACH and RoHS compliant

All components are ethically sourced through our approved suppliers list to ensure Conflict Minerals (3TG) are not present in our raw materials

Kelsius operates a quality environmental management system that is certified to ISO9001:2015 and ISO14001:2015.

The Kelsius product design ensures longevity of life. Radio technology employed allows for remote re-programmability of all devices online.

With the requirement to maintain records for up to 30 years, data storage is a large and important part of our business. We chose Amazon Web Services (AWS) as data storage partner as a result of AWS' focus on Sustainability.

AWS reached 65% renewable energy across the business in 2020 (up from 42% in 2019).

65%

AWS created The Climate Pledge Fund, a $2 billion investment to support the development of technologies and services that reduce carbon emissions

$2b

Following AWS order of 100,000 electric vehicles from Rivian in 2019, they rolled out the first of these vehicles in Los Angeles in February 2021

AWS is the world's largest corporate purchaser of renewable energy

AWS decreased their overall carbon intensity by 16% from 2019 to 2020

-16%

Plant a Tree Programme

Reducing global paper usage and waste is one of our main objectives as a company and to enhance this, we have decided to plant a tree for every new customer that comes on board. Trees remove carbon dioxide from the atmosphere, produce oxygen and support the building of biodiversity, so together we will be directly contributing to improving the environment.

Security

Security & Compliance with Kelsius

Your Data and Privacy are Protected and Secured

Kelsius develop secure software design practices that include defining security requirements, threat modelling, code reviews, vulnerability management, incident resolution management and security testing. There are controls in place to validate/reject access to the customer portals including multi-factor authentication, roles and permissions.

- GDPR Compliant
- Data processed and stored in the EU
- Data encrypted at rest (data storage) and in transit (data transfer)

Information is readily available

Daily and incremental backups allow data to be restored to any 5-minute period between backups. Data archived for more than 13 months can be restored from the portal at any time for audits of historical data and there is data retention for 30+ years. There's also an automated disaster recovery plan in place to ensure maximum uptime across 3 geographically dispersed data centre locations within Ireland.

- 24/7/365
- Alerts via push notifications/email/voice calls/SMS
- Self-healing data storage
- Automated crash recovery over multiple data centres

You are compliant

Kelsius complies with FDA 21 CFR Part 11 regulations – ISO 27001 compliance (AWS). A complete audit trail is available including user activity and change management audit records. There are multiple user roles to customise and control access to data and system configurations, and strong data governance where data is only accessible by the customer and a controlled small number of Kelsius employees.

Complete manufacturer IQ/OQ documentation is available for both software and hardware, and optional on-site validation.

Strong password policy is enforced and multifactor authentication is used to access the customer portal.

Industry Challenges

Storing drugs and medicine is a highly regulated and complex environment that presents quality, compliance, supply chain, environmental and labour challenges on a daily basis.

- Gaps in cold chain traceability can put patient safety at risk and lead to destruction of expensive medicines.

- Maintaining paper records means that pharmacists and staff spend a lot of time on paperwork and manual temperature checks.

- Manual records are slow, time consuming and leave a large margin for error or issues to arise.

- Manual records are open to falsification, difficult to manage and access for auditing, and require costly storage for up to 30 years.

- Missing records can lead to audit failure.

- Temperature excursions on freezers and fridges can lead to spoiled medicine.

- Stock loss due to freezer/chill failures can lead to substantial financial loss.

- Manual monitoring can lead to gaps in quality control.

- Undetected fridge/freezers breaking down or doors left open can lead to substantial loss of valuable products and medicines.

Any of these serious failures can lead to claims of poor corporate governance and concerns for patient safety.

The Solution

- CoolCheck ensures tamperproof, automated temperature monitoring by using the best available technology that delivers good corporate governance and improved risk mitigation.

- Real-time reporting gives management teams visibility of all task completion, records, non-conformances and corrective actions as they happen.

- CoolCheck closes any gaps in cold chain traceability.

- CoolCheck complies with all regulatory requirements and eliminates the risk of non-compliance.

- Live and historical data is available on the Kelsius Web Portal while automated PDF reporting helps you to maintain quality control, safety and operational efficiencies.

- CoolCheck–ed ✓ app eliminates all paper from your daily operations removing the cost of paper, printing, ink cartridges, paper record storage and staff time spent on paperwork.

- Automated sensors record temperatures every five minutes eliminating the need for manual temperature recording.

- 24/7 monitoring via local A/V alarm, Kelsius App push notifications, email, out-of-hours voice calls and SMS can be set up to warn key staff of temperature excursions, power outages or doors left open to avoid any expensive stock or sample loss and disruption to operations.

- Push notification alerts provide maximum security and reliability, with the most robust encryption protocols in place to protect data. They eliminate the risk of SMS messages being treated as spam and not delivered or blocked by network providers. Two-factor authentication provides users with an additional layer of security. The app also provides secure remote functionality, delivery confirmation and delivers notifications even when the recipient is offline. It provides full remote functionality with the ability to close off alerts and record corrective actions without returning to a hub or office. There is a full audit trail for all alerts and actions.

- Key members of staff are freed up to concentrate on other activities, increasing staff productivity.

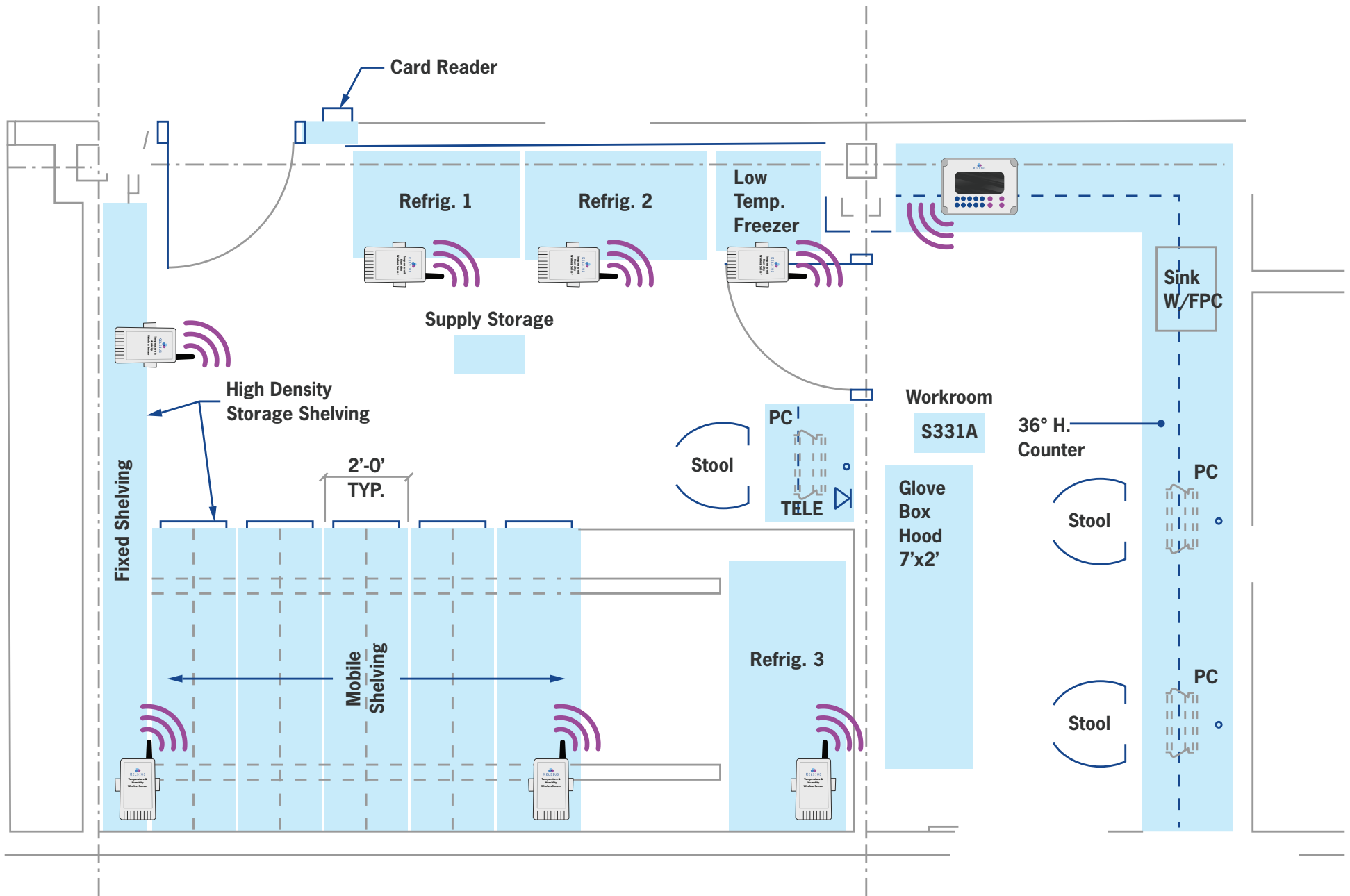- A full range of calibration services is provided as required.

The CoolCheck Temperature Monitoring System:

- Flexible & wireless sensor network that supports both large and small environments.

- Easy-to-use, non-disruptive deployment—no need for expensive hard-wired infrastructure.

- Cost-effective, automated record keeping eliminates manual checks and records.

- Secure, centralised, encrypted data keeps your records safe.

- Global access to information when and where you need it— by sensor, by room, by facility.

- Real-time alarming and alerting for temperature compliance and product quality assurance.

- Improved visibility and compliance through online data history and audit trail.

Lifetime Warranty

Eliminate system redundancy and end of life re-purchase costs. All Kelsius manufactured equipment including sensors, repeaters and network controllers come with a lifetime warranty during the term of your agreement. Items will be replaced with like-for-like or an upgraded version where an older part has been made redundant. New parts are manufactured to be backwards compatible with the existing system and software.

Card Reader

Refrig. 1

Refrig. 2

Low Temp. Freezer

Sink W/FPC

Supply Storage

High Density Storage Shelving

Fixed Shelving

2'-0' TYP.

Workroom

S331A

Glove Box Hood 7'x2'

36° H. Counter

PC

Stool

PC

TELE

Stool

Mobile Shelving

Refrig. 3

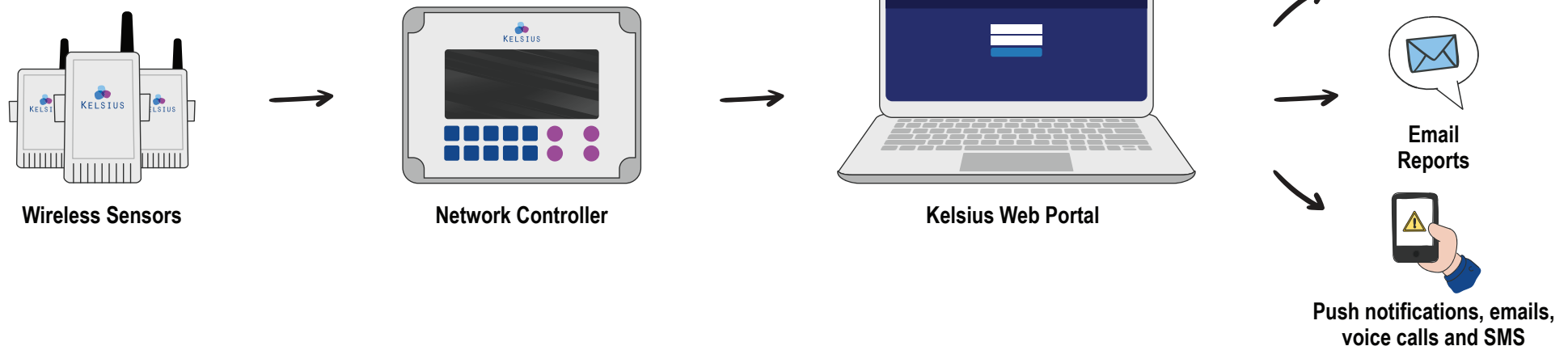Stool

PC

Wireless Temperature Sensor

Network Controller

CoolCheck Monitoring System at work:

CoolCheck is a fully integrated solution for facility temperature, humidity and condition monitoring which combines wireless sensors which are linked to their own network and web portal.

CoolCheck wireless sensors are configured with user-defined alarm thresholds and measurement intervals. They are strategically placed inside any number of storage areas to record environmental conditions.

- CoolCheck wireless sensors record data and transmit the encrypted information wirelessly to a local Network Controller.

- The CoolCheck Network Controller relays the information to the Web Portal. All data is stored securely and is accessible to authorised users via a web browser; additional software is not required.

- The CoolCheck Web Portal provides immediate access to real-time and historical sensor data for all monitoring locations—and accessible from any web enabled device. Reports are available on demand or can be scheduled using a report wizard which will generate and distribute reports automatically via e-mail.

- When an excursion occurs, designated personnel can be alerted through audible/visual alarms, or automated app push notifications, emails, automated voice calls or SMS. Once a problem has been identified and corrective action has taken place, the incident can be recorded in the system's historical audit log.

Wireless Sensors

Network Controller

Kelsius Web Portal

Audio Visual Alarms

Email Reports

Push notifications, emails, voice calls and SMS

Push Notification Alerts

Push notifications are a secure and reliable alternative to SMS or voice call alerts. Mobile phone network operators are increasingly treating automated SMS and automated voice calls as spam. This can result in the non-delivery of messages and in turn risks the user not receiving critical alerts of temperature excursions that could affect medicines and other products.

Push notifications are delivered via the Kelsius App and have multiple benefits for pharmaceutical professionals:

- **Encryption and Security:** The app uses more robust encryption protocols, providing a secure way to transmit information. This is particularly crucial for sensitive notifications affecting patient safety and high-value pharmaceutical products. This ensures that messages are less susceptible to interception, being isolated or not delivered, and are delivered in a reliable, consistent and dependable manner.

- **Two-Factor Authentication (2FA):** The app supports two-factor authentication, adding an extra layer of security. Users can receive secure authentication codes directly through the app, enhancing the overall security of the communication.

- **Delivery Confirmation:** The app provides delivery confirmation, letting users know when a message has been successfully delivered and when it has been read. This feature enhances reliability and helps users ensure that their messages reach the intended recipients.

- **Offline Message Delivery:** Push notifications are designed to be more reliable in delivering messages even when the recipient is offline. In addition, the app can store notifications until the user is back online, ensuring that important messages are not missed.

- **Remote Functionality:** Remote features include:

  ○ Secure login from any mobile device

  ○ Ability to select any individual alert event by entering a PIN

  ○ Ability to enter a predefined or custom corrective action

  ○ Ability to close the alert event without going back to office or a central location

  ○ App will report if alert notification was delivered, if it was opened and if it was actioned

  ○ All actions recorded and viewed on portal audit section

  ○ Provides improved traceability, convenience and saves time

Data at your Fingertips

The CoolCheck Web Portal makes data access and reporting easy. The portal's dashboard and site map provide immediate access to key information regarding the current state of all monitored locations. The dashboard highlights current sensor alerts, while the site map provides a quick overview of all sensors, their current readings, and their current status (e.g. normal, warning, or critical).

Information is delivered in the format your organisation prefers; data can be viewed on demand or downloaded in multiple formats (e.g., .pdf, .xls, .csv formats) for a given day, week, or specific time period. Reports can also be scheduled for automated daily/weekly electronic delivery through the Report Wizard.

Humidity					
Sensor Name	Min.(%)	Max.(%)	Average(%)	Standard Deviation	Total Records
Sensor 1 (Pharmacy)	41.5	53.3	45.4	3.3	293
Sensor 2 (Pharmacy)	42.0	53.8	45.9	3.1	293
Sensor 3 (Unit 1 - Pharmacy)	41.3	53.1	45.3	3.0	293
Sensor 4 (Unit 2 - Pharmacy)	41.0	53.3	45.2	3.4	292
Sensor 5 (Unit 3 - Pharmacy)	42.0	53.7	46.0	3.1	293
Sensor 6 (Unit 4 - Pharmacy)	42	53.1	46	3.1	293

Secure Data, Real-Time Alerts

Alarming and alerting capabilities are key features of the CoolCheck system. The system can alarm on sensor-level readings (i.e. temperature excursions) or system-level issues such as damage to or removal of sensors, power failure, device malfunction, and network connectivity loss.
Each alert can be configured to notify designated personnel through a variety of methods:

- Audible/visual alarm beacons can be installed at various high-visibility points to alert on-site staff that an excursion or system-level issue needs attention. Beacons can be configured to alarm for an individual sensor or group of sensors.

- Push notifications, emails and SMS can be configured to reach designated personnel and provide delivery confirmation, with messages including the exact location and details of the alarm.

- Escalating alerts can be made to designated personnel via automated out-of-hours voice calls until someone logs in, investigates the alarm, and takes action.

Corrective actions can be used to document your process controls. Once an excursion has occurred, corrective actions can be entered by authorised users. A user can select from a pre-defined list or can manually enter a corrective action. Every corrective action is date and time stamped and includes electronic signatures.

In addition, all data transmissions are encrypted for security assurance.

Electronic record keeping ensures a robust audit trail. The CoolCheck system maintains a rigorous 21 CFR Part 11 compliant audit log, tracking user and system activities including configuration changes, user logins, alerts, and corrective actions.

Your data is secure using a variety of methods. Access is protected by username and password authentication. Depending on their responsibilities, personnel can be granted different levels of access including read-only, read/write or full access to add corrective actions and sign-off data. In addition, all data transmissions are encrypted for security assurance.

Your Data: Secure & at Your Fingertips

ℹ Customer Notice

Please note: Flashing icons representing outstanding Corrective Actions will appear in the device boxes below for a period of 7 days, after which the icon will no longer appear. All outstanding Corrective Actions are listed as normal in the Alert Events tab. We've introduced this change to greatly enhance the speed at which your Site Map loads

WARNING	Sensor has been above the Warning threshold for longer than the delay period
CRITICAL	Sensor has been above the Critical threshold for longer than the delay period
MAINTAIN	Sensor is in Maintain Mode. No alerts will be generated while the sensor is in this mode
ALARMOFF	Alarm has been turned off on this sensor
SERVICE	Sensor is in Service Mode. After the Service Timeout this sensor will return to Normal No alerts will be generated while in Service
MISREAD	Sensor has recorded a value which the system detects as a bad reading.
COMMFAIL	Communication with this sensor has failed
COMMMISS	Temporary Communication failure with this sensor

Refrigerator 1

Sensor 1 1 A 5.0 ºC	Sensor 2 1 P 5.3 ºC	Sensor 3 2 A 4.9 ºC	Sensor 14 2 P 4.9 ºC	MainsPower ON	Repeater 1 11.5 V.	Repeater 2 11.2 V.

Refrigerator 2

MainsPower ON	Repeater 2 11.1 V.	Repeater 3 11.0 V.	Fridge 1 A 3.6 ºC	Fridge 1 B 3.6 ºC	Fridge 2 A 3.8 ºC	Fridge 2 B 3.8 ºC

Refrigerator 3

Fridge A 6.1 ºC	Fridge B 6.3 ºC	MainsPower ON	Fridge C 5.2 ºC	Fridge D 5.1 ºC	Short Stay Fridge A 3.8 ºC	Short Stay Fridge B 3.9 ºC

Low Freezer Temp

Fridge A 3.6 ºC	Fridge B 3.6 ºC	Freezer A -18.0 ºC	Freezer B -18.0 ºC	Fridge C 5.1 ºC	Fridge D 5.6 ºC	MainsPower ON	Fridge E 5.4 ºC

Kelsius Product Specification

Device Type	Temperature and Humidity Sensor		Temperature Sensor (Standard and Door Ajar version)	Bloodbank Sensor	Temperature Sensor with Probe	Network Controller
Product Code	K101SH		K101A & K101DA	K101BB	K101P	K106B
Unit	Temperature °C	%RH	Temperature °C	Temperature °C	Temperature °C	na
Max	+40C	100%RH	+40°C	+40°C	80°C	na
Min	-35°C	0%RH	0°C	-35°C	0°C	na
Accuracy	0.2°C	5%RH	0.2°C	0.2°C	0.2°C	na
Resolution	0.1°C	0.1%RH	0.1°C	0.1°C	0.1°C	na
Power	2 x 3.6V Lithium		2 x 3.6V Lithium	2 x 3.6V Lithium	2 x 3.6V Lithium	12VDC PSU with 6 x 1.2V NiCd Battery Bkup
Battery Life	up to 5 years		up to 5 years	up to 5 years	up to 5 years	na
Line of sight Range	100m		100m	100m	100m	600m

Kelsius Product Specification

Device Type	Amplified Repeater	RF Alarm	Alarm Flasher (plug-in)	Cryogenic Sensor (battery-op'd) - Unit only, add T'couple TC1	Cryogenic Sensor (Amplified) - Unit only, add T'couple TC1
Product Code	RP5	AL3	AL1	K105T	K105Amp
Unit	na	na	na	Temperature °C	Temperature °C
Max	na	na	na	+200°C	0°C
Min	na	na	na	-200°C	-200°C
Accuracy	na	na	na	0.2°C(>-100°C) / 1°C(<-100°C)	0.2°C(>-100°C) / 0.7°C(<-100°C)
Resolution	na	na	na	0.1°C	0.1°C
Power	12VDC PSU with 4 x 1.2V NiCd Battery Bkup	12VDC PSU with 4 x 1.2V NiCd Battery Bkup	9 to 12VDC (supplied by Net Controller)	2 x 1.5V C-Cell	12VDC PSU with 4 x 1.2V NiMH Battery Bkup
Battery Life	na	na	na	up to 6 months	na
Line of sight Range	600m	600m	na	100m	600m

Kelsius Product Specification

	CO2 Sensor		O2 Sensor		4-20mA Sensor
Device Type	CO2 Sensor		O2 Sensor		4-20mA Sensor
Product Code	K105-CO2		K105-O2		K420Amp
Unit	%CO2	Temperature °C	%O2	Temperature °C	mAmps
Max	10%	40°C	25%	40°C	20mA
Min	0%	5°C	0%	5°C	0mA
Accuracy	0.2%	0.2°C	0.2%	0.2°C	1% of reading
Resolution	0.1%	0.1°C	0.1%	0.1°C	0.1
Power	12VDC PSU with 4 x 1.2V NiCd Battery Bkup		12VDC PSU with 4 x 1.2V NiCd Battery Bkup		12VDC PSU with 4 x 1.2V NiCd Battery Bkup
Battery Life	na		na		na
Line of sight Range	100m		100m		600m

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